Bureau of Health Care Quality and Compliance

|   | EMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  |   |                         | (X2) MULTIP          | PLE CONSTRUCTION  | (X3) DATE SURVEY<br>COMPLETED |                          |
|---|---|---|-------------------------|----------------------|---|-------------------------------|--------------------------|
|   | NVS3731HHA  |   |                         |                      | ·   | 06/2                          | 22/2010                  |
| NAME OF PROVIDER OR SUPPLIER STREET ADD |   |   | STREET ADD              | RESS, CITY, STA      | ATE, ZIP CODE   |                               |                          |
| WESTERN                                 | I HOME CARE   |   | 4035 E POS<br>LAS VEGAS | ST RD<br>S, NV 89120 |   |                               |                          |
| (X4) ID<br>PREFIX<br>TAG                | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  |   |                         | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF COR<br>(EACH CORRECTIVE ACTION S<br>CROSS-REFERENCED TO THE A<br>DEFICIENCY) | SHOULD BE                     | (X5)<br>COMPLETE<br>DATE |
| H 00                                    | 00 INITIAL COMMENTS   |   |                         | H 00                 |   |                               |                          |
|   | This Statement of Deficiencies was generated as a result of a State Licensure survey based on the Medicare recertification survey conducted in your facility on June 22, 2010, in which deficiencies related to Nevada Revised Statutes were identified. This survey was generated in accordance with Nevada Administrative Code, Chapter 449, Home Health Agencies.  A Plan of Correction (POC) must be submitted. The POC must relate to the care of all patients and prevent such occurrences in the future. The intended completion dates and the mechanism(s) established to assure ongoing compliance must be included.  Monitoring visits may be imposed to ensure |   |                         |                      |   |                               |                          |
|   | on-going compliance requirements.  The findings and con by the Health Division prohibiting any crimin actions or other claim  | with regulatory  clusions of any investig  n shall not be construct  nal or civil investigations  ns for relief that may be  y under applicable feder  vere reviewed. | l as<br>s,              |                      |   |                               |                          |
| H139                                    | 449.776 Director of F   |   |                         | H139                 |   |                               |                          |
|   | (a) Direct, super<br>skilled nursing servic<br>services provided by<br>(b) Develop and  | fessional services shall<br>vise and coordinate the<br>es and other therapeuti<br>the agency.<br>revise written objective<br>its, policies and procedi                | c<br>s for              |                      |   |                               |                          |

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

|                          | EMENT OF DEFICIENCIES PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   |         |                         | (X2) MULTIP          | PLE CONSTRUCTION   | (X3) DATE SURVEY<br>COMPLETED |                          |
|--------------------------|--|---------|-------------------------|----------------------|--|-------------------------------|--------------------------|
|                          | NVS3731HHA   |         |                         |                      |  | 06/23                         | 2/2010                   |
| NAME OF PR               | OVIDER OR SUPPLIER   |         | STREET ADD              | RESS, CITY, STA      | TE, ZIP CODE   | 1 00/22                       | 2010                     |
| WESTERN                  | I HOME CARE  |         | 4035 E POS<br>LAS VEGAS | ST RD<br>S, NV 89120 |  |                               |                          |
| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   |         |                         | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF CORRECT<br>(EACH CORRECTIVE ACTION SHOU<br>CROSS-REFERENCED TO THE APPRO<br>DEFICIENCY) | JLD BE                        | (X5)<br>COMPLETE<br>DATE |
| H139                     | Continued From page 1  |         |                         | H139                 |  |                               |                          |
|                          | manuals.  (c) Assist in the development of descriptions of jobs.  (d) Assist in the recruitment and selection of personnel.  (e) Recommend to the administrator the number and levels of members of the nursing staff.  (f) Plan and conduct orientations and continuing education for members of the staff engaged in the care of patients.  (g) Evaluate the performance of the nursing staff.  (h) Assist in planning and budgeting for the provision of services.  (i) Assist in establishing criteria for the admission and discharge of patients.  This Regulation is not met as evidenced by: Based on personnel file review and policy review, the agency failed to provide yearly performance evaluations of staff for 5 of 10 employee files sampled. (Employees #1, #2, #6, #9 and #10)  1. Personnel file review revealed lack of documented evidence of performance evaluations for Employees #1, #2, #6, #9 and #10.  Scope: 2 Severity: 2 |         |                         |                      |  |                               |                          |
| H152                     | 449.782 Personnel Po   | olicies |                         | H152                 |  |                               |                          |
|                          | A home health agency shall establish written policies concerning the qualification, responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for:   |         |                         |                      |  |                               |                          |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: |   |  |   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING |   |      | (X3) DATE SURVEY<br>COMPLETED |  |
|---|---|--|---|---|---|------|-------------------------------|--|
|   | NI/C2724LILIA   |  |   | B. WING                                 |   |      | 06/22/2040                    |  |
|   | 20//255 05 0//250   | NVS3731HHA   | CTDEET ADD  | DECC CITY CTA                           | TE ZID CODE   | ] 06 | /22/2010                      |  |
| NAME OF PE  | ROVIDER OR SUPPLIER   |  |   | RESS, CITY, STA                         | TE, ZIP CODE  |      |                               |  |
| WESTERI   | N HOME CARE   |  | 4035 E PO   | ST RD<br>S, NV 89120                    |   |      |                               |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FUL REGULATORY OR LSC IDENTIFYING INFORMATION  |  |   | ID<br>PREFIX<br>TAG                     | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY) |      | (X5)<br>COMPLETE<br>DATE      |  |
| H152  | Continued From page   |  | H152  |   |   |      |                               |  |
|   | 6. The maintenance of confirm that personner This Regulation is not NRS 449.179 Initial a criminal history of emcontractor of certain a 1. Except as other subsection 2, within 1 employee or entering independent contract the person licensed to provide personal care agency to provide nurfor intermediate care, or a residential facility (a) Obtain a writte employee or independent whether he has been listed in NRS 449.188 <a href="http://www.leg.state">http://www.leg.state</a> (b) Obtain an oral the information conta obtained pursuant to (c) Obtain from the contractor two sets of authorization to forward Central Repository for Sureau of Investigation (d) Submit to the Nevada Records of Cfingerprints obtained 2. The administraticensed to operate, a personal care service provide nursing in the intermediate care, a fresidential facility for obtain the information | of employee records whell policies are followed; of met as evidenced by: and periodic investigation ployee or independent agency or facility. Envise provided in 10 days after hiring an into a contract with an or, the administrator of, to operate, an agency to exervices in the home, a fact a facility for skilled nury for groups shall: en statement from the dent contractor stating convicted of any crime and written confirmation in the written state paragraph (a); the employee or independent in the written state paragraph (a); the employee or independent in the written state paragraph (a); the employee or independent in the written state paragraph (b); the employee or independent in the written state paragraph (a); the employee or independent in the written state paragraph (b); the pursuant to paragraph (c); the pursuant to para | or or or an cillity sing tml>; on of ement dent een ee al |   |   |      |                               |  |

|                              | ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CL IDENTIFICATION NUMBER  |   |  | ₹:                     |  |                                | (X3) DATE SURVEY<br>COMPLETED |  |
|------------------------------|--|---|--|------------------------|--|--------------------------------|-------------------------------|--|
|                              |  |   |  | A. BUILDING<br>B. WING |  |                                |                               |  |
|                              |  | NVS3731HHA  |  | B. WING                |  | 06/22/2010                     |                               |  |
| NAME OF PROVIDER OR SUPPLIER |  |   | STREET ADD   | RESS, CITY, STA        | TE, ZIP CODE   |                                |                               |  |
| WESTER                       | N HOME CARE  |   | 4035 E POS<br>LAS VEGA   | ST RD<br>S, NV 89120   |  |                                |                               |  |
| (X4) ID<br>PREFIX<br>TAG     | SUMMARY STATEMENT OF DEFICIENCIES  (EACH DEFICIENCY MUST BE PRECEDED BY FUL REGULATORY OR LSC IDENTIFYING INFORMATIO  Continued From page 3  |   |  | ID<br>PREFIX<br>TAG    | PROVIDER'S PLAN OF C<br>(EACH CORRECTIVE ACTION<br>CROSS-REFERENCED TO THE<br>DEFICIENCY | ON SHOULD BE<br>IE APPROPRIATE | (X5)<br>COMPLETE<br>DATE      |  |
| H152                         |  |   |  | H152                   |  |                                |                               |  |
|                              | provides proof that a history has been con Repository for Nevac History within the immonths and the inverthe employee or indebeen convicted of an 449.188 <a href="http://www.leg.state">http://www.leg.state</a> 3. The administr licensed to operate, personal care service provide nursing in the intermediate care, a residential facility for criminal history of eacontractor who works investigated at least administrator or personal care service investigated at least administrator or personal care service investigated at least administrator or personal file of the employee or independent of the employee or independent in the file of the submission to the Feronits report; and (c) Submit the fire Repository for Nevace History.  4. Upon receiving pursuant to this section for Nevada Records determine whether the contractor has been NRS 449.188 | n investigation of his cripulated by the Central da Records of Criminal mediately preceding 6 stigation did not indicate ependent contractor had by crime set forth in NRS env.us/NRS/NRS-449. In a tor of, or the person an agency to provide es in the home, an agency or facility for skilled nursing groups shall ensure that the employee or indepense at the agency or facility once every 5 years. The con shall: or facility does not have apployee or independent tain two sets of fingerprior independent contractor an authorization from the indent contractor to forware or obtained pursuant to Central Repository for | e that I S Itml>. Incy to IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII |                        |  |                                |                               |  |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CL IDENTIFICATION NUMBER |  |  |   | (X2) MULTIPLE CONSTRUCTION A. BUILDING |                              | (X3) DATE SURVEY<br>COMPLETED   |        |  |
|---|--|--|---|--|------------------------------|---|--------|--|
|   |  | NVS3731HHA   |   | B. WING 06/22                          |                              |   | 2/2010 |  |
| NAME OF PF  | OVIDER OR SUPPLIER   |  | STREET ADDR   | RESS, CITY, STA                        | ATE, ZIP CODE                |   |        |  |
| WESTERN   | HOME CARE  |  | 4035 E POS<br>LAS VEGAS   | ST RD<br>S, NV 89120                   |                              |   |        |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   |  |   | ID<br>PREFIX<br>TAG                    | (EACH CORRECTIVE ACTION SHOU | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |        |  |
| H152  | the administrator of, of operate, the agency of works whether the encontractor has been of 5. The Central Records of Criminal Hupon an agency or a fingerprints pursuant reasonable cost of the or facility may recove independent contract the fee imposed by the agency or facility requindependent contract fee imposed by the Callow the employee of pay the amount throu (Added to NRS by <a href="http://www.leg.state.9912.html">http://www.leg.state.9912.html</a> ; 2005, 21 <a href="http://www.leg.state.0521.html">http://www.leg.state.0521.html</a> )  Based on record review agency failed to have of felony conviction at 10 employees. (Employees.  | or the person licensed to reacility at which the propository at which the propository for Nevada distory may impose a feacility that submits to this section for the envestigation. The age of the control of the envestigation. The age of the control of the envestigation. The age of the control of the envestigation of the envestigation. The age of the control of the envestigation of the envestigation of the envestigation of the envestigation. The age of the control of the envestigation of t | erson erson ene. ee ency alf of f the f the all or to 046 ats19 ats20 the idavit r 3 of | H152                                   |                              |   |        |  |
| H153  | 449.782 Personnel Personne | y shall establish written  |   | H153                                   |                              |   |        |  |

| PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLE  | STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: |  |  |   | (X2) MULTIPLE CONSTRUCTION A. BUILDING                     |               | (X3) DATE SURVEY<br>COMPLETED |        |
|---|--|--|--|---|--|---------------|-------------------------------|--------|
| NAME OF PROVIDER OR SUPPLIER  WESTERN HOME CARE    A035 E POST RD   LAS VEGAS, NV 89120   |  |  | NIVE2724LILIA  |   |  |               | 06/2                          | 2/2040 |
| WESTERN HOME CARE  (X4) ID SUMMARY STATEMENT OF DEFICIENCIES REGULATORY OR LSC IDENTIFYING INFORMATION)  H153  Continued From page 5  responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for:  7. The annual testing of all employees who have contact with patients for tuberculosis pursuant to  | NAME OF D  |  | NV33/31HHA   | STREET ADD  | DESS CITY STA  | ATE ZIR CODE  | 1 06/2                        | 2/2010 |
| CX4) ID   SUMMARY STATEMENT OF DEFICIENCIES   ID   PREFIX   (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   PREFIX TAG   TAG | NAME OF PE   | ROVIDER OR SUPPLIER  |  |   |  | ATE, ZII CODE |                               |        |
| PREFIX TAG  (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  H153  Continued From page 5  responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 7. The annual testing of all employees who have contact with patients for tuberculosis pursuant to  | WESTER   | N HOME CARE  |  |   |  |               |                               |        |
| responsibilities and conditions of employment for each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups.  The personnel policies must provide for: 7. The annual testing of all employees who have contact with patients for tuberculosis pursuant to  | PREFIX   | (EACH DEFICIENC)   |  | PREFIX  | (EACH CORRECTIVE ACTION SHO<br>CROSS-REFERENCED TO THE APP | OULD BE       | (X5)<br>COMPLETE<br>DATE      |        |
| each type of personnel, including licensure if required by law. The written policies must be reviewed as needed and made available to the members of the staff and the advisory groups. The personnel policies must provide for: 7. The annual testing of all employees who have contact with patients for tuberculosis pursuant to   | H153   | Continued From page 5  |  |   | H153   |               |                               |        |
| This Regulation is not met as evidenced by: NAC 441A.375  3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a: (a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and (b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination.  If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the 2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of  |  | responsibilities and conteach type of personnal required by law. The reviewed as needed a members of the staff. The personnel policies 7. The annual testing contact with patients 1 NAC 441A.375; and This Regulation is not NAC 441A.375.  3. Before initial emploin a medical facility, a dependent or a home care shall have a:  (a) Physical examinat licensed physician that good health, is free from any other communical stage; and  (b) Tuberculosis screepreceding 12 months history of bacillus Cal vaccination. If the employee has confide a 2-step Mantoux to preceding 12 months 2-step Mantoux tuber single-step tuberculos administered. A single screening test must be unless the medical did designee or another I determines that the riappropriate for a less documents that determines | onditions of employmer el, including licensure it written policies must be and made available to the and the advisory group its must provide for:  of all employees who it for tuberculosis pursual of met as evidenced by:  oyment, a person employ facility for the effor individual residential tion or certification from at the person is in a state of active tuberculosis able disease in a contage ening test within the production, including persons with the efformation of the first state of the second step of the facility or the culin skin test or other is screening test must be administered thereafted the facility or incensed physician sk of exposure is er frequency of testing mination. The risk of | fee he s. he s. have not to byed al a te of and gious in the of the be ter, his |  |               |                               |        |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/C IDENTIFICATION NUMBER |   |   |   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING |   | (X3) DATE SURVEY<br>COMPLETED |                          |  |
|--|---|---|---|---|---|-------------------------------|--------------------------|--|
| NVS3731HHA   |   |   |   | B. WING                                 | <del></del>   | 06/22                         | 06/22/2010               |  |
| NAME OF PE   | ROVIDER OR SUPPLIER   |   | STREET ADDRE  | ESS, CITY, STA                          | ATE, ZIP CODE   |                               |                          |  |
| WESTER   | N HOME CARE   |   | 4035 E POST<br>LAS VEGAS,   |   |   |                               |                          |  |
| (X4) ID<br>PREFIX<br>TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  |   |   | ID<br>PREFIX<br>TAG                     | PROVIDER'S PLAN OF CORRECT<br>(EACH CORRECTIVE ACTION SHOL<br>CROSS-REFERENCED TO THE APPRODE | ILD BE                        | (X5)<br>COMPLETE<br>DATE |  |
| H153   | Prevention as adopted (h) of subsection 1 of 4. An employee with a positive tuberculosis of from screening with suggestive of tuberculosis screening tuberculosis screening pursuant to subsection radiograph and mediculosis.  6. Counseling and preoffered to a person wiscreening test in according test | ters for Disease Control d by reference in parage NAC 441A.200. a documented history of screening test is exempt kin tests or chest de develops symptoms losis. constrates a positive g test administered in 3 shall submit to a che cal evaluation for active eventive treatment mus of the a positive tuberculos fordance with the guidelifiese Control and did by reference in parage NAC 441A.200. In all maintain surveillant evelopment of I A person with a histor tive tuberculosis screen out to the infection come the director or other properties to the regulation of the director or other properties ated an infection control outmonary symptoms of tuberculosis are preserved and the regulatory reculin testing as require of 10 employee files as #5, #6, #9 and #10) resonnel record lacked as of tuberculin skin testi | graph of a obt  nest st be sis ines ines ines ines ines ines ines | H153                                    |   |                               |                          |  |

Bureau of Health Care Quality and Compliance

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: |  |  |                        | (X2) MULTIP         | LE CONSTRUCTION   |                                    | (X3) DATE SURVEY<br>COMPLETED |  |
|--|--|--|------------------------|---------------------|---|------------------------------------|-------------------------------|--|
|  | NVS3731HHA   |  |                        | B. WING 06/22/2010  |   |                                    |                               |  |
| NAME OF PROVIDER OR SUPPLIER STREET A  |  |  |                        | RESS, CITY, STA     | TE, ZIP CODE  |                                    |                               |  |
| WESTERN  | I HOME CARE  |  | 4035 E POS<br>LAS VEGA | S, NV 89120         |   |                                    |                               |  |
| (X4) ID<br>PREFIX<br>TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  |                        | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN O<br>(EACH CORRECTIVE AC<br>CROSS-REFERENCED TO<br>DEFICIEN | CTION SHOULD BE<br>THE APPROPRIATE | (X5)<br>COMPLETE<br>DATE      |  |
| H153   | Continued From page 7  |  |                        | H153                |   |                                    |                               |  |
|  | Employees #6 and lacked documented e tuberculin skin testing     Employee #9's per                                     | #10's personnel recorvidence of a two step  sonnel record had record that was greater than | ord of                 |                     |   |                                    |                               |  |
|  |  |  |                        |                     |   |                                    |                               |  |
|  |  |  |                        |                     |   |                                    |                               |  |

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.